



## Quality Policy

- **Customer focus:** As an organization we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
- **Leadership:** Our Top Management have committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
- **Improvement:** We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
- **People:** As an organization we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
- **Process approach:** As an organization we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
- **Evidence-based decision making:** As an organization we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.
- **Relationship management:** Inrad Optics recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.